

DEBTORS WHO HAVE NOT FILED THEIR TAX RETURNS PRE-PETITION ARE ENCOURAGED TO DO SO IN PERSON AT AN IRS SERVICE CENTER SO THAT THE TAX RETURNS THEY PROVIDE THE TRUSTEE INCLUDE PROOF OF FILING.

Face-to-face Tax Help

IRS Taxpayer Assistance Centers are your source for personal tax help when you believe your tax issue cannot be handled online or by [phone](#), and you want face-to-face assistance.

Caution: Many of our offices are located in Federal Office Buildings. These buildings may not allow visitors to bring in cell phones with camera capabilities.

Multilingual assistance is available in every office. Hours of operation are subject to change.

* Note: The phone numbers in the chart above are not toll-free for all locations. When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office. You may leave a message to request an appointment for help resolving a tax issue or to reschedule an existing appointment. You will receive a return call within two business days. If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800-829-1040 (individuals) or 1-800-829-4933 (businesses).

City	Street Address	Days/Hours of Service	Telephone*
Chicago	230 S. Dearborn St. Chicago, IL 60604	Monday-Friday - 8:30 a.m.-4:30 p.m.	(312) 566-4912
Downers Grove	2001 Butterfield Rd. Downers Grove, IL 60515	Monday-Friday - 8:30 a.m.-4:30 p.m.	(630) 493-5291
Orland Park	14479 S. John Humphrey Drive, Orland Park, IL 60462	Monday-Friday - 8:30 a.m. - 4:30 p.m.	(708) 873-8310
Schiller Park	5100 River Road Schiller Park, IL 60176	Monday-Friday - 8:30 a.m.-4:30 p.m.	(847) 671-7541

The Taxpayer Advocate Service: Call (312) 566-3800 in Chicago or (217) 862-6382 in Springfield, or 1-877-777-4778 elsewhere, or see [Publication 1546](#), *The Taxpayer Advocate Service of the IRS*.

For more information about these programs for individuals and families, contact the Stakeholder Partnerships, Education and Communication Office at:

Internal Revenue Service
230 S. Dearborn St.
Room 2400, Stop 6604-CHI
Chicago, IL 60604

<http://www.irs.gov/localcontacts/article/0,,id=98273,00.html>