

Be aware of a scam in which the perpetrators call debtors claiming to be their attorney or their trustee. The scammers use software to fool the caller ID system into displaying the attorney's or trustee's phone number. The imposter instructs the debtor to immediately wire money to prevent a negative action from being taken.

Consumers who receive such a call should not wire funds and should phone their bankruptcy attorney as soon as possible.

Similar scams have been reported with the imposter posing as a bank or other type of lender.

Your Chapter 13 Trustee will never phone you and ask you to wire a payment.

You should only make payments by the following methods:

1. Payroll deduction.
2. By mailing a cashier's check or money order via first class mail to:

Glenn Stearns Chapter 13 Trustee
PO Box 2368
Memphis TN 38101-2368

3. On line via [TFS](#)
4. By delivering a cashier's check or money order payable to Glenn Stearns Chapter 13 Trustee to your attorney IF your attorney instructs you to do so because the trustee has filed a motion to dismiss for default in plan payments and your attorney wants to tender the payment to the trustee in open court.